

Supporting CASCAIDr

The Centre for Adults' Social
Care - Advice, Information
and Dispute Resolution



We'd like to offer a retainer model to care and support providers, for proactive, preventive, specialist social care legal advice and training

CASCAIDr/CASCAIDr Trading's specialist legal advice spans the public law rights of your funded clients (your residents, home care clients, day services clients, respite, advocacy, carer and peer support groups) and the contractual side - key to the commercial viability of your organisation.

We think that the tensions in the sector have now reached such a pitch that it is essential to have reliable, legally well-informed strategic advice within easy reach - to avoid the need to find and pay a full service law firm, once things have gone very wrong indeed...

We guess that provider managers will instinctively feel that it's better to be seen to be standing up for the *clients'* rights, rather than just going on about the impact of current crises, on the business...

CASCAIDr/CASCAIDr Trading's expertise is an unusual mixture of the public and private law subject-matter that all care provider businesses need an informed insight into, these days.

- **PUBLIC law** - the suite of rights that flow from your client's status as either a **Care Act client**, a **CHC client**, or a **s117 aftercare client** - (e.g. their rights to proper **process**, and to defensible **outcomes** on annual review and revision exercises) - these being the rights frameworks which impact, in turn, **on robust fees negotiations**, as well - if you can even work out who your commissioner IS, these days.
- **Plus** advice on the *commissioner's* obligations, with regard to documenting benign restrictions or deprivation of liberty, **on the care plan, and thus the contract**, in a lawful way.

And

- **PRIVATE law - contracts etc.** - the red flags to look out for, before you sign your commercial interests away, under a public sector contract over which you've been told you have no influence.
- **Plus** what to do about unpalatable terms, by way of your contractual rights regarding increases, absences, notice provisions and dispute resolution, if it's already **too late!**
- **Plus** what can be done at the **crunch points** - e.g. at the end of residential college, likely placement breakdowns when safeguarding alerts are flying around, and coping with home care re-tenders, when you can see you're going to have to go down the Direct Payment route, if you want to keep your current clients...

- ✓ **Using our expertise will save your business time and money** - and equip your management with more focus and acumen for dealing with councils and ICBs.
- ✓ **Working with us will also help your clients get the care packages they deserve** - and keep them. It will also help them to identify when they have a really serious problem that it's worth their or their families' spending money on, to get further legal advice.
- ✓ **And a retainer model avoids assertions of conflict of interest**, because it doesn't tie a provider to paying for advice for any particular individual.

We hope that the chance for providers to be part of ensuring **CASCAIDr continues to thrive**, (irrespective of the different agendas of grant funders, and despite the disappearance of legal aid law firms), **will keep the power of legal remedies alive**.

Rights depend on remedies, these days, in the world of Health and Social Care: CASCAIDr's continuing existence, knowledge and skills should help sustain some sort of accountability on the part of councils/ICBs, and preserve collaboration over commercial bullying, and the sector's own leverage, with regard to fees.

Whilst CASCAIDr/CASCAIDr Trading still deliver a by-the-hour non-retained service to very small businesses, we're now able to offer **4 levels of retained service**, with additional benefits. CASCAIDr offers a 20% discount on the CASCAIDr Trading Ltd full fees for any **non-commercial entity (charitable or Not-For-Profit status)** - and Advocacy, Carer/Peer support or micro-organisations / sole traders.

Bronze: £3,000 pa + VAT

- ✓ Introductory webinar on the Care Act/Section 117/Continuing Health Care principles
- ✓ Use of a JPEG badge/logo if desired - Collaborating with **CASCAIDr**
- ✓ Fortnightly Round-Up for Adult Social Care Developments
- ✓ **15 hours annual advice/advocacy at clients' care planning or review meetings (online)**
- ✓ Discounted rates for any further training recordings or standard sessions

BRONZE

Silver: £4,000 pa + VAT

- ✓ Introductory webinar on the Care Act/Section 117/Continuing Health Care principles
- ✓ Use of a JPEG badge/logo if desired - Collaborating with **CASCAIDr**
- ✓ Fortnightly Round-Up for Adult Social Care Developments
- ✓ **20 hours annual advice/advocacy at clients' care planning or review meetings (online)**
- ✓ Discounted rates for any further training recordings or standard sessions

SILVER

Gold: £5,000 pa + VAT

- ✓ 2 Introductory webinars on the Care Act/Section 117/Continuing Health Care principles
- ✓ Use of a JPEG badge/logo if desired - Collaborating with **CASCAIDr**
- ✓ Fortnightly Round-Up for Adult Social Care Developments
- ✓ **30 hours annual advice/advocacy at clients' care planning or review meetings (online)**
- ✓ Bespoke training in default of full advice hours call-off
- ✓ Discounted fee rate from CASCAIDr, the charity, for service users wanting to take matters further in person

GOLD

Platinum: £6,000 pa + VAT

- ✓ In-house 2-day training on the Care Act/Section 117/Continuing Health Care/Housing principles
- ✓ Use of a JPEG badge/logo if desired - Collaborating with **CASCAIDr**
- ✓ Annual in-house bespoke legal refresher training.
- ✓ Fortnightly Round-Up for Adult Social Care Developments
- ✓ **40 hours annual advice/advocacy at clients' care planning or review meetings (online)**
- ✓ Bespoke training in default of full advice hours call-off
- ✓ Discounted fee rate from CASCAIDr, the charity, for service users wanting to take matters further in person

PLATINUM

The annual service can be paid for **monthly**, or **annually (with 5% off)** if you prefer.

For more information please contact:

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CASCAIDr Trading Ltd

Registered at Companies House Number: 10564898.

This company is the trading arm of the registered charity: Centre for Adults' Social Care - Advice, Information and Dispute Resolution.